

Financial Advice & Assistance

Support and information directory

A wide range of organisations and health professionals can help you manage the financial impact of cancer.

Financial help

- Financial Counselling Australia Information about financial counselling and help to find a counsellor. - **1800 007 007**
- financialcounsellingaustralia.org.au or debtsselfhelp.org.au
- MoneySmart Free financial tips and safety checks from the Australian Securities and Investments Commission (ASIC).
- **1300 300 630** - moneysmart.gov.au
- Financial Information Service (FIS) Free, confidential service from the Department of Human Services to help with investment and financial decisions. - **132 300** (say 'Financial Information Service')
- humanservices.gov.au (type 'FIS' in the search box)
- Financial Planning Association of Australia (FPA) Information about financial planning and help to find a financial planner. - **1300 626 393** - fpa.com.au
- Cancer Council Pro Bono Program Program that can connect you with a financial planner or accountant; free assistance for eligible clients. - **13 11 20**

Government benefits

- Department of Human Services Includes Centrelink and Medicare; financial support for people in need. - **132 717** (Centrelink) - **132 011** (Medicare) - humanservices.gov.au
- Pharmaceutical Benefits Scheme (PBS) Help with cost of prescription medicines. - **1800 020 613** - pbs.gov.au

Bankruptcy

- Australian Financial Security Authority (AFSA) Information about bankruptcy and personal insolvency agreements. - **1300 364 785 - [afsa.gov.au](https://www.afsa.gov.au)**
- Dispute resolution Financial Ombudsman Service (FOS) Free, independent service for resolving disputes with financial services. - **1800 367 287 - [fos.org.au](https://www.fos.org.au)**
- Credit and Investments Ombudsman (CIO) Free, independent service for resolving disputes with financial services. - **1800 138 422 - [cio.org.au](https://www.cio.org.au)**
- Telecommunications Industry Ombudsman (TIO) National independent dispute resolution scheme for complaints about phone or internet services. - **1800 062 058 - [tio.com.au](https://www.tio.com.au)**

Legal advice

- National Association of Community Legal Centres (NACLC) The peak national body for Australia's community legal centres, which provide free legal services. - **02 9264 9595 - [naccl.org.au](https://www.naccl.org.au)**
- Cancer Council Pro Bono Program Program that can connect you with a lawyer if you need legal advice; free assistance for eligible clients. - **13 11 20**
- No Interest Loan Schemes NILS - Good Shepherd Microfinance Information about NILS providers. - **13 NILS (13 64 57) - [nils.com.au](https://www.nils.com.au)**

Taxation Australian

- Taxation Office Tax information. - **13 28 65 - [ato.gov.au](https://www.ato.gov.au)**